



**Information notice**

# Tender ERIN Specific Action Project

This document is the Information Notice of the tender ERIN specific Action Project with characteristic 116698.

All questions are collected and anonymized and are as good as possible answered by the contracting authority.

Article 1.2 of the Public Service Contract makes this document a part of this contract.

QUESTIONS ABOUT THE DESCRIPTIVE DOCUMENT				
NO.	§	PAGE	QUESTION	ANSWER CLIENT
1.	1.5	5	On page 5 of the descriptive document it is stated that "The project is mainly funded by the European Commission (the European Asylum, Migration and Integration Fund (AMIF)". At the same time, it is <b>XXX</b> understanding that Denmark is not participating in the AMIF, and entities established in Denmark cannot take part as beneficiaries in actions that are supported under this financial instrument (except on a no-cost basis). Is <b>XXX</b> , being an entity established in Denmark, consequently not eligible for funding under ERIN?	This is a public procurement procedure. Any non-governmental or intergovernmental organisation (NGO/IGO) which meets the requirements, selection and awarding criteria etc. can be awarded of the public service contract.

QUESTIONS ABOUT THE JOB DESCRIPTION AND SCHEDULE OF REQUIREMENTS				
NO.	§	PAGE	QUESTION	ANSWER CLIENT
2.			Regarding the ERIN tender which is now out, I take note that services have to be provided to both voluntary returns and forced returns. My question to you is whether if we apply for a particular country, do we have to render services to both categories of migrants, or can we just assist to voluntary returns?	ERIN Specific Action facilitates <b>both</b> voluntary and non-voluntary returnees returning from the ERIN partner countries. The contracted Service Provider must provide assistance to <b>both</b> categories.
3.			Is it specifically aimed at asylum-seekers based in Europe returning to their country of origin?	Not only asylum seekers can benefit from the ERIN services, also other categories can be eligible. The list of the target

			OR is it globally located asylum-seekers?	group can be found at page 7 of the descriptive document. The Service Provider will only receive returnees returning from the ERIN partner countries which are listed at page 5 of the descriptive document. Though, this list of ERIN partner countries can be expanded as ERIN does not exclude other interested countries to join ERIN (see page 5 of the descriptive document).
4.			Could you please confirm that this tender is solely aimed at returnees going to the following countries: Algeria, Argentina, Bangladesh, Brazil, Brazil, China, Eritrea, India, Iraq, Ivory Coast, Paraguay, Senegal, Somalia, Sudan and Ukraine	The ERIN Specific Action tender is solely contracting a Service Provider in the third countries listed at page 7 of the descriptive document.
5.	3	2-4	As the returnees will have difference kinds of needs, such as business set-up, housing, vocational training and so forth, in what way we can estimate the budget accurately?	<p>The ERIN Specific Action covers the counselling and referral services carried out by the contracted Service Provider. The types of assistance referred to in this question are reintegration assistance and <b>nó</b>t counselling and referral services.</p> <p>The budget for covering the reintegration assistance (= reintegration package) is borne by the ERIN partner country which is responsible for the return (either voluntary or non-voluntary) of that particular returnee.</p> <p>The reintegration package allocated for the reintegration assistance can differ per ERIN partner country as the amount depends on the national policy of the respective ERIN partner country. Information regarding the reintegration package is included in the so-called National Annex, which will be made available only to the contracted Service Provider.</p>
6.	3	2-4	As many situations are unpredictable, if the	In the National Annex each ERIN partner country has to

			actual expenses of a returnee is out of budget, in what way the actual cost will be covered?	indicate among others the maximum amount which can be spent on a voluntary and non-voluntary returnee. The Service Provider cannot exceed the maximum amount mentioned. Before the available amount can be utilised the Service Provider, together with the returnee, has to draft a reintegration plan in which it is outlined e.g. the type of reintegration assistance and the allocated budget. This reintegration plan cannot be carried out unless the respective ERIN partner country has given approval for this reintegration plan.
7.	3	2-4	Due to the different locations of the returnees, their means of transportation will be different as well, in what way we can estimate the transportation cost in the tender?	The transportation cost cannot be included in the flat rate service fee. In this specific example the flat rate service fee only covers the costs required for man-hour(s) to organise the transportation for the returnee. The transportation cost as such has to be covered by the reintegration package made available by the respective ERIN partner country.
8.	3	7	What is reintegration package? Does it in terms of financial support, information giving and other means?	A reintegration package is the amount made available by the respective ERIN partner country in order for the returnee to start his/her reintegration process after return in the country of origin. The reintegration package can be provided either in cash or in kind, depending on the national policy of the respective ERIN partner country. As for the calculation of the flat rate service fee, please see appendix 8 – Specification page flat rate service fee. In the table – Composition basic flat rate service fee – ERIN Specific Action Project it is included which services can be covered by the basic flat rate service fee.
9.	3	2-4	If the returnees consider to start the business in the origin of country, does it include in ERIN? If yes, in what way we can estimate the cost? If	The Service Provider has to make use of its networks/infrastructure to refer the returnee to instances where she/he can receive tailored reintegration assistance.

			no, can the returnees apply for the support from ERIN or SP?	ERIN only covers the counselling and referral assistance. The reintegration package on the other hand is made available by the respective ERIN partner country. See also the answer to question 5 and 6.
10.	3	8	In China, there is no guardianship from an official governmental instance. There is also no related legal support for the UAM. May ERIN have any advice on this issue?	In principal, it is assumed that there is the possibility to assist unaccompanied minors (UAM) after return in China. How the requested assistance to UAMs (e.g. by making use of its networks/infrastructure) can be organised is up to the NGO/IGO.
11.	3	11	If a SP has its NGO registration in Hong Kong, and has office to provide service in China, does this NGO eligible to apply for the tender?	The geographical coverage by the Service Provider is a very important element in this tender. Its networks/infrastructure has to cover the third country as a whole.
12.	n/a	n/a	If <b>XXX</b> won any given lot under this Tender, could SP be requested to differentiate between the reintegration packages/services provided to forced and voluntary returnees respectively (either by ERIN or bilaterally by any participating members state)? I.e. is it the prerogative of ERIN and the participating states to "discriminate" between the reintegration/return assistance provided to accepted and forced returnees - and implementing partners such as <b>XXX</b> would under such circumstances be obligated to provide both (differentiating) types of services?	The reintegration packages are not covered by ERIN, but by the respective ERIN partner country. The type of services and the available amount allocated for voluntary and/ or non-voluntary returnees, outlined in the so-called National Annex, are stipulated by the respective ERIN partner country and they will be made available only to the contracted Service Provider. As the reintegration packages are funded nationally by the respective ERIN partner country and according to its national policy, they are out of the scope of ERIN. Therefore, ERIN has no involvement in this.
13.	Appendix3	3	About the job description of airport pick-up, it's difficulty for us to deliver the services in China. May I get some date about client's arrived airport information? Shanghai, BeiJin or Guangzhou airport ?	In general, the SP will be informed about the returns of the returnees prior to return. This will enable the Service Provider to organise, if deemed necessary, the requested services (e.g. airport pick-up, bus ticket etc.) well. However, the returnees (namely non-voluntary) also have

				the possibility to contact the Service Provider after their return in the country of origin. But they are informed that it is recommendable to contact the Service Provider prior to return in case arrival assistance needs to be arranged.
<b>14.</b>	<b>Appendix3</b>		May I choose some services which we can deliver?	In Appendix 3 – Public Contract Description and Requirements two overviews are incorporated. One is the overview of services (counselling and referral) and the other is the overview of reintegration assistance to be provided. In Part 2 of the same Appendix an elaboration on the services and reintegration assistance is included. The Service Provider has to be able to deliver the requested counselling and referral services and has the networks/infrastructure to which the returnee can be referred for his/her reintegration process.
<b>15.</b>	<b>Appendix3</b>	<b>2</b>	Because of China's regional large, may I deliver the service of interview by phone\QQ or email instead of meeting?	The geographical coverage by the Service Provider is a very important element in this tender. Its networks/infrastructure has to cover the third country as a whole. To reach the maximum geographical coverage the SP can form a consortium of local organisations.