

fedasil

FEDERAL AGENCY FOR THE
RECEPTION OF ASYLUM SEEKERS







our mission

Fedasil is responsible for the reception of asylum seekers and other beneficiaries in Belgium, and guarantees that the quality of this reception is identical throughout the network.

Our agency also coordinates the voluntary return of migrants from Belgium to their country of origin.

our organisation

Fedasil is a public interest organisation, under the supervision of the Secretary of State for Asylum and Migration. The Agency has been operational since 2002.

Fedasil's management committee is made up of 4 directors exercising a management function (the Director General, the Director of Policy Support, the Director of Operational Services and the Director of General Services) and the Director of Communications, who has an advisory vote.

Staff is divided between the head office and Dispatching (Brussels), the regional offices and around 20 reception centres.

The two regional offices (North and South) are responsible for the operational monitoring of all the reception structures and reception partners, within the same geographic area (federal centres and the Red Cross, individual housing).



Jean-Pierre Luxen

Director General



Mieke Candaele

Director of Communications

Services of the Director General
Prevention and protection at work
International unit



Fanny François

Director of Policy Support

Study and policy
Legal Affairs
Quality
Data & analysis



Michael Kegels

Director of Operational Services

Coordination
Arrival
Reception networks
Target groups
Unaccompanied minors
Medical Management
Return and departure



Emmanuel Vandevoorde

Director of General Services

Budget and finance
HR
ICT
Public procurement
Infrastructure
Logistics

our values



Fedasil places special emphasis on the human dimension of its work. Our teams in the centres are responsible for providing residents with basic needs (accommodation, food) and social, legal, medical and psychological support. As such, there are various functions: social workers, reception staff, nurses, educators, facilitators, etc.



Our code of ethics, which constitutes the guidelines for all Fedasil employees, is based on four values:



RESPECT

Our residents are responsible people, with rights and responsibilities. We treat them with respect.



CUSTOMER FOCUS

We provide high-quality and effective support to each resident, encouraging their autonomy and self-responsibility.



IMPARTIALITY

We carry out our work in a neutral and objective manner, without personal benefit.



DISCRETION

We observe the duty of confidentiality and professional secrecy. We treat all information confidentially.



our activities

01

We grant **material aid** ('bed, bath, bread' as well as guidance) to asylum seekers and to other foreigners with equal right to reception.

Together with our partners, we organise **flexible and high-quality reception**, with particular attention to specific needs and vulnerable target groups.

02



03

We are responsible for the observation and orientation of **unaccompanied foreign minors**.

We inform our residents about their **rights and obligations** and we **prepare** them for an independent life after the reception, in Belgium or in their country of origin.

04

05

We coordinate the voluntary **return programme** from Belgium, which we carry out together with our return partners.

We support initiatives that encourage the **local integration** of our reception centres.

06

07

We fulfil our **international role**, particularly by delivering on the European commitments to relocate asylum seekers and resettle refugees.

We support the political authorities in developing and implementing the **reception policy**.

08



Published by: Jean-Pierre Luxen, Director-General | Editing: Fedasil
Layout: Signélazer | Photos: Pauline Beugnies, Sanne De Wilde,
Virginie Nguyen and Wouter Van Vaerenbergh | Printed by: Imprimerie
Les Editions Européennes | D/2018/10.053/03 | January 2018



fedasil.be

 @FedasilInfo

 @Fedasil

